



October 12, 2020

Web Announcement 2327

Update for Provider Types 30, 38, 39, 48, 57, 58, 59 and 83:

Web-based Serious Occurrence Report (SOR) Form

Update to [Web Announcement 1336](#): The web-based Serious Occurrence Report (SOR) form is no longer available on the Aging and Disability Services Division website (adsd.nv.gov).

Providers can continue to access the web-based SOR form on the Division of Health Care Financing and Policy (DHCFP) website home page (dhcfp.nv.gov), the DHCFP Long Term Services and Support ([LTSS](#)) webpage, and from the [Provider Forms](#) webpage on the DHCFP Provider Portal (www.medicaid.nv.gov). **Please note that Internet Explorer must be used to access the web-based form as it is the only compatible browser.**

As a reminder, the use of the web-based SOR form is required to report all serious occurrences that involve a Medicaid Fee-for-Service or Waiver recipient. This web-based form replaces the paper-based NMO-3430A and allows providers the ability to submit all SOR's to the appropriate division (DHCFP or ADSD) via the web.

Providers are encouraged to view the training video that includes instructions on using the web-based form. The video is available on the [Provider Training](#) webpage.

Waiver and personal care services provider types impacted by this information are:

Provider Type	Provider Type Description
30	Personal Care Services - Provider Agency
38	Waiver for Individuals with Intellectual and Developmental Disabilities
39	Adult Day Health Care
48	Home and Community Based Waiver for the Frail Elderly
57	Home and Community Based Waiver for the Frail Elderly (Elderly in Adult Residential Care)
58	Home and Community Based Waiver for Persons with Physical Disabilities
59	Home and Community Based Waiver for the Frail Elderly (Augmented Personal Care Services)
83	Personal Care Services - Intermediary Service Organization